

MUHANDISLIK

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ijtimoiy-iqtisodiy, innovatsion texnik,
fan va ta'limga oid ilmiy-amaliy jurnal

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ИМЕНИ Г.В. ПЛЕХАНОВА
ТАШКЕНТСКИЙ ФИЛИАЛ



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Bosh muharrir:

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Bosh muharrir o'rinbosari:

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- 05.01.00 – Axborot texnologiyalari, boshqaruv va kompyuter grafikasi
- 05.01.01 – Muhandislik geometriyasi va kompyuter grafikasi. Audio va video texnologiyalari
- 05.01.02 – Tizimli tahlil, boshqaruv va axborotni qayta ishlash
- 05.01.03 – Informatikaning nazariy asoslari
- 05.01.04 – Hisoblash mashinalari, majmualari va kompyuter tarmoqlarining matematik va dasturiy ta'minoti
- 05.01.05 – Axborotlarni himoyalash usullari va tizimlari. Axborot xavfsizligi
- 05.01.06 – Hisoblash texnikasi va boshqaruv tizimlarining elementlari va qurilmalari
- 05.01.07 – Matematik modellash
- 05.01.11 – Raqamli texnologiyalar va sun'iy intellekt
- 05.02.00 – Mashinasozlik va mashinashunoslik
- 05.02.08 – Yer usti majmualari va uchish apparatlari
- 05.03.02 – Metrologiya va metrologiya ta'minoti
- 05.04.01 – Telekommunikatsiya va kompyuter tizimlari, telekommunikatsiya tarmoqlari va qurilmalari. Axborotlarni taqsimlash
- 05.05.03 – Yorug'lik texnikasi. Maxsus yoritish texnologiyasi
- 05.05.05 – Issiqlik texnikasining nazariy asoslari
- 05.05.06 – Qayta tiklanadigan energiya turlari asosidagi energiya qurilmalari
- 05.06.01 – To'qimachilik va yengil sanoat ishlab chiqarishlari materialshunosligi
- 05.08.03 – Temir yo'l transportini ishlatish
- 05.09.01 – Qurilish konstruksiyalari, bino va inshootlar
- 05.09.04 – Suv ta'minoti. Kanalizatsiya. Suv havzalarini muhofazalovchi qurilish tizimlari
- 10.00.06 – Qiyosiy adabiyotshunoslik, chog'ishtirma tilshunoslik va tarjimashunoslik
- 10.00.04 – Yevropa, Amerika va Avstraliya xalqlari tili va adabiyoti
- 08.00.01 – Iqtisodiyot nazariyasi
- 08.00.02 – Makroiqtisodiyot
- 08.00.03 – Sanoat iqtisodiyoti
- 08.00.04 – Qishloq xo'jaligi iqtisodiyoti
- 08.00.05 – Xizmat ko'rsatish tarmoqlari iqtisodiyoti
- 08.00.06 – Ekonometrika va statistika
- 08.00.07 – Moliya, pul muomalasi va kredit
- 08.00.08 – Buxgalteriya hisobi, iqtisodiy tahlil va audit
- 08.00.09 – Jahon iqtisodiyoti
- 08.00.10 – Demografiya. Mehnat iqtisodiyoti
- 08.00.11 – Marketing
- 08.00.12 – Mintaqaviy iqtisodiyot
- 08.00.13 – Menejment
- 08.00.14 – Iqtisodiyotda axborot tizimlari va texnologiyalari
- 08.00.15 – Tadbirkorlik va kichik biznes iqtisodiyoti
- 08.00.16 – Raqamli iqtisodiyot va xalqaro raqamli integratsiya
- 08.00.17 – Turizm va mehmonxona faoliyati

Ma'lumot uchun, OAK

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MUNDARIJA

JAHONDA KREATIV IQTISODIYOTNING RIVOJLANISHINING UMUMIY GLOBAL TENDENSIYALARI.....	12
Ismailov Azizbek Ruzimaxmatovich	
CHORVACHILIK MAHSULOTLARI ISHLAB CHIQUV VA EKSPORT SALOHİYATINI OSHIRISHDA BOZOR INFRATUZILMASINI RIVOJLANTIRISHNING IQTISODIY OMILLARI	22
Soxadaliyev Abdurashid Mamadaliyevich	
XORIJIY INVESTITSİYALAR VA IQTISODIY O'SISH O'RTASIDAGI O'ZARO TA'SIR	30
Madraximova Irodaxon Sherzodbek qizi	
O'ZBEKISTON SHAROITIDA XIZMATLAR EKSPORTINING IQTISODIY O'SISHGA TA'SIRI	35
Sultonov Shodiyor Abduxalilovich, Karshiyeva Charos Mamasoliyevna	
QASHQADARYO VILOYATIDA OLIY TA'LIM VA MEHNAT BOZORI INTEGRATSIYASI ASOSIDA YUQORI MALAKALI KADRLAR TAYYORLASHNING HOZIRGI HOLATI.....	41
Haqqulov Fazliddin Faxriddinovich	
SOLIQ MA'MURCHILIGIDA XALQARO TAJRIBA ASOSIDA SAMARADORLIKNI OSHIRISH.....	48
Xodjimatom Xamidullo Mamirjonovich	
TIJORAT BANKLARI KREDIT PORTFELNI SAMARALI BOSHQARISH: MUAMMO VA TAKLIFLAR.....	53
Yusupov Shaxzod Maxmatmurodovich	
KICHIK BIZNES VA TADBIRKORLIKNING RIVOJLANISHIGA TA'SIR ETUVCHI ASOSIY OMILLAR VA IQTISODI SAMARADORLIGI TAHLILI.....	59
Axatova Shahnoza	
SANOATNING "DRAYVER" SOHALARINI RIVOJLANTIRISH	63
Mamurjonova Ruxshonabegim Farxodovna	
РОЛЬ КРЕАТИВНОЙ ИНДУСТРИИ В РЕГИОНАЛЬНОМ РАЗВИТИИ КАРАКАЛПАКСТАНА.....	69
Хошимова Камилла Навфал қизи	
РОЛЬ ЧЕЛОВЕЧЕСКОГО КАПИТАЛА В ПОВЫШЕНИИ КОНКУРЕНТОСПОСОБНОСТИ ОРГАНИЗАЦИЙ В УСЛОВИЯХ ГЛОБАЛИЗАЦИИ	79
Тожиева Шахноза Бобомуратовна, Расулова Дилфуза Валиевна	
АНАЛИЗ ФИНАНСОВОГО СОСТОЯНИЯ ПРЕДПРИЯТИЯ.....	86
Файзиёв Умуркул Шухратович	
TIKUV-TRIKOTAJ KORXONALARDA MARKETING FAOLIYATIDA ISTEMOLCHILARNI MOTIVATSIYALASH MASALALARI	97
Jalilov Jamshid G'anijonovich	
СТАНДАРТЫ КАЧЕСТВА КАК ФАКТОР ПОВЫШЕНИЯ КОНКУРЕНТОСПОСОБНОСТИ ПИЩЕВОЙ ПРОМЫШЛЕННОСТИ.....	103
Ўролова Севара Бехзод қизи	
BANKLARDA KAPITAL YETARLILIGI VA LIKVIDLIKNI AUDITORLIK BAHOLASH USULLARINI TAKOMILLASHTIRISH.....	109
Narziyev Hayotjon Azamatovich	
NATIJAVIYLIKKA YO'NALTIRILGAN BudgetLASHTIRISH ORQALI FISKAL SAMARADORLIKNI OSHIRISH MASALALARI.....	115
Allakuliyev Akmal Baltayevich	
AUDITORLIK XULOSALARIDA AUDITORLARNING PROFESSIONAL MULOHAZALARNING ASOSLILIGINI ANIQLASH AHAMIYATI	120
Parpiyev Jaxongir Ilxomjonovich	
YASHIL IQTISODIYOTDA YASHIL MOLIYALASHTIRISH: NAZARIY VA AMALIYOT UYG'UNLIGI.....	126
Xalikov S. X.	



TURISTIK KORXONALARDA BREND CAPITALINI BAHOLASH	131
Zufarov Akmal Gulamiddinovich	
AYOLLAR ISH BILAN BANDLIGINI OSHIRISHDA KASANACHILIKNING AHAMIYATI	141
Eshqobulova Charos O'roq qizi	
ПРАВОВОЕ РЕГУЛИРОВАНИЕ ИНВЕСТИЦИОННОЙ ДЕЯТЕЛЬНОСТИ В РЕСПУБЛИКЕ УЗБЕКИСТАН	148
Алимова Дилафруз	
O'ZBEKISTON UZUMCHILIK KORXONALARINING EKSPORT MARKETING STRATEGIYALARINI TAKOMILLASHTIRISHDA YASHIL INNOVATSIYALAR VA TEXNOLOGIYALARNING O'RNI	153
Usmonova Diyora Mahmud qizi	
RAQAMLI MOLIYAVIY XIZMATLAR TRANSFORMATSIYASI SHAROITIDA SOLIQ BOSHQARUVI SAMARADORLIGINI OSHIRISH ISTIQBOLLARI	161
Radjabov Umurzoq Ablakulovich	
ЦИФРОВАЯ ТРАНСФОРМАЦИЯ ЭНЕРГЕТИЧЕСКОГО СЕКТОРА РЕСПУБЛИКИ УЗБЕКИСТАН: РОЛЬ ИНФОРМАЦИОННО-КОММУНИКАЦИОННЫХ ТЕХНОЛОГИЙ В ПОВЫШЕНИИ ЭФФЕКТИВНОСТИ ЭНЕРГЕТИКИ	165
Аллаева Г.Ж.	
THE IMPORTANCE OF STRESS TESTING AND ITS IMPLEMENTATION IN COMMERCIAL BANKS OF THE REPUBLIC OF UZBEKISTAN	169
Mamatova Sevara	
MINTAQADA SANOAT KORXONALARI SALOHİYATI VA RAQOBATBARDOSHLIGINI OSHIRISHNING INNOVATSION KO'RSATKICHLARI	175
Nabiyev G'ulom Abdisalomovich	
IJTIMOİY SOHA INVESTISIYA LOYIHALARINI DAVLAT–XUSUSIY SHERIKLIK ASOSIDA MOLIYALASHTIRISHDA RISKLARNI BOSHQARISHNING XORIY TAJRIBALARI	185
Ergashev Axmadjon Maxmudjon o'g'li	
YASHIL BANK MAHSULOTLARIDA RAQAMLI TEXNOLOGIYALARNI QO'LLASH ISTIQBOLLARI	189
Mahmudov Ulug'bek Davronovich	
KICHIK BIZNESDA XUSUSIY VA UMUMIY AXBOROT TIZIMLARI INTEGRATSIYASI	193
Navruz-zoda Layli Baxtiyorovna	
O'ZBEKISTON IQTISODIYOTIGA TO'G'RIDAN-TO'G'RI XORIJIY INVESTITSIYALARNI JALB QILISH MEKANIZMINI TAKOMILLASHTIRISH YO'LLARI	197
Mamatkulova Nadira Maxkamovna	
JAHON AMALIYOTIDA TASHABBUSLI BUDJETLASHTIRISHNING KONSEPTUAL YO'NALISHLARI	203
Xamidov Xabibullo Xikmatulla o'g'li	
РАЗВИТИЕ УПРАВЛЕНЧЕСКОГО УЧЁТА В УСЛОВИЯХ ЦИФРОВИЗАЦИИ МАЛОГО БИЗНЕСА КАК ФАКТОР ПЕРЕХОДА К “ЗЕЛЁНОЙ” ЭКОНОМИКЕ РЕСПУБЛИКИ УЗБЕКИСТАН	210
Бозорова Озода Рахимовна	
ТЕМИРБЕТОН КО'РРИКЛАРДАГИ BURDALANGIN BETONDAN OLINGAN CHAQIQ TOSHNI KOMPLEKS TADQIQOT QILISH	222
Salixanov Saidxon Salixanovich, Kenjayev Temurbek Olimjonovich	
KICHIK BIZNES VA XUSUSIY TADBIRKORLIKDA YASHIRIN IQTISODIYOTNI ANIQLASH USULLARI VA SOF FOYDA KO'RSATKICHIDA AKS ETISH YO'LLARI	226
Mavlyanov Muzaffar Yusupovich	
MAMLAKATIMIZ BANKLARIDA FOIZ RISKILARI MUAMMOLARI VA ILMIY-TAHLILI	230
Isakov.J.Ya	
QISHLOQ XO'JALIGI MAHSULOTLARINI EKSPORTGA YO'NALTIRISHDA IQTISODIY BARQARORLIK TUSHUNCHASINING NAZARIY ASOSLARI VA BAHOLASH MEZONLARI	238
Faxriddinov Bahriddin	



TO'QIMACHILIK SANOATIDA SUN'IY VA KIMYOVIY TOLALARNING IQTISODIY AFZALLIKLARI	243
Raximov Furqat Jalolovich	
BUXORO VILOYATIDA CHARM-POYABZAL TARMOG'I RAQOBATBARDOSHLIGINI OSHIRISH STRATEGIYASI.....	249
Rahmonov Xurshid Xayriddinovich, Atoeva Mehriqyo Ilhom qizi	
KORXONALARDA BUXGALTERIYA HISOBI VA UNI YURITISH TARTIBINI TAKOMILLASHTIRISH.....	254
M.I.Murodova	
SOLIQ SIYOSATI ORQALI AHOLI DAROMADLARINI RAG'BATLANTIRISH MEXANIZMLARI.....	258
Uzoqov Suhrobjon Do'smat o'g'li	
INNOVATSION VA RAQAMLI TEXNOLOGIYALAR ASOSIDA LOGISTIK XIZMATLAR KORXONALARINING IQTISODIY SAMARADORLIGI TAHLILI.....	264
Xalimov Javlonbek Shaxriyovich	
O'ZBEKISTON RESPUBLIKASIDA SOLIQ TIZIMIDA RAQAMLASHTIRISHNI TAKOMILLASHTIRISH ORQALI SOLIQLARNI UNDIRISHNING METODOLOGIK MUAMMOLARI	271
Muxammadov Nodir Karimovich	
KICHIK BIZNES SUBYEKTLARI FAOLIYATIDA EKSPORTBOP MAHSULOTLAR ISHLAB CHIQARISH JARAYONLARINI TAKOMILLASHTIRISH ORQALI SAMARADORLIKNI OSHIRISH	277
Boymirzayev Zokirjon Mashrabboyevich	
IQTISODIYOT VA TA'LIM BOSHQARUVI: O'ZBEKISTONDA TA'LIM BRENDINGI UCHUN IQTISODIY JIHATLAR.....	282
Dilfuza Shokirova	
OLIY TA'LIM SOHASIDA DAVLAT-XUSUSIY SHERIKLIK TIZIMINI TAKOMILLASHTIRISH.....	291
Raximjonova Shohsanam Baxodirovna	
O'ZBEKISTON BANKLARIDA RAQAMLI TRANSFORMATSIYANI INSON KAPITALI RIVOJI BILAN UYG'UNLASHTIRISH: INSTITUTSIONAL YONDASHUV.....	295
Xushvaqto'v Nodirbek Nomoz o'g'li	
SUN'IY INTELLEKT ASOSIDA MOLIVAVIY STRESS-TEST TIZIMINI YARATISH METODOLOGIYASI	299
Zaynutdinov Ismoil Samariddin o'g'li	
HOZIRGI SHAROITDA BANK FAOLIYATIDA RISKLARNI BOSHQARISH TIZIMINING INSTITUTSIONAL MEXANIZMLARI	303
Malikova Dilrabo Muminovna, Shakarova Kumush Faxriddin qizi	
ENSURING SECURITY IN THE DIGITAL WORLD: HOW THE INSURANCE INDUSTRY CAN COUNTER CYBERATTACKS	308
D.D. Omonova	
JAHON SAVDO TASHKILOTIGA A'ZO BO'LISH JARAYONIDA Budget-SOLIQ SIYOSATINI ISLOH QILISH MASALALARI	314
Hojiakbar Zaynabidinov	
SILINDRSIMON KAMERADA QATLAMLI CHIGITLAR AYLANMA HARAKATINING TAHLILI.....	319
No'monov Mirjalol Abdumalik o'g'li	
IPAKCHILIK KLASSTERLARI ASOSIDA TARMOQNI O'RTA MUDDATLI RIVOJLAN TIRISH STRATEGIYASI.....	325
Xudoykulov Mamarasul Radjabovich	
INNOVATSION IQTISODIYOT SHAROITIDA UZOQ MUDDATLI AKTIVLAR HISOBINI TAKOMILLASHTIRISH.....	332
Shermatov Sirojiddan Xaydarovich	
O'ZBEKISTONDA TURIZM IQTISODIYOTINING RAQAMLI MARKETING ORQALI RIVOJLANISH YO'LLARI.....	335
Egamberdiyev Muzaffar	
РОЛЬ ЦИФРОВЫХ РЕШЕНИЙ В РЕАЛИЗАЦИИ ПРОЕКТА «БЕЗОПАСНЫЙ ГОРОД»	339
Иминов Акбаржон Одилжонович	



IQTISODIY TIZIM VA INSON QADRIYATI: KAPITALIZM VA GUMANIZM O'RTASIDA	345
Raxmatullayev Sarvar Nazar o'g'li, Abdukarimova Muborak Sharaf qizi, Madrakhimova R. G.	
O'ZBEKISTONDA QULAY INVESTITSIYA MUHITINI SHAKLLANTIRISH VA INVESTITSİYALAR JALB ETISH MEXANIZMLARINI TAKOMILLASHTIRISH	350
Yusupov Muxiddin Soatovich	
KONSOLIDATSIYALASHGAN MOLIVAVIY HISOBOT MA'LUMOTLARINI TAHLIL QILISH MASALALARI	358
Avazov Ilhom Ravshanovich	
YANGI TUZILISHLI IKKI QATLAMLI TRIKOTAJ TO'QIMALARINI OLISH USULLARI	363
S. Saparova, M. Musaeva, M.Mirsadikov, M.Mukimov	
KVANT MUHITIDA AXBOROTNI HIMOYALASHGA XIZMAT QILUVCHI MULTIPLEKSER TUZILMASI	370
Safojev Nuriddin Najmiddin o'g'li	
ERKIN IQTISODIY HUDUDLAR: KO'P QATLAMLI IQTISODIY MEXANIZMLAR, INNOVATSION INFRATUZILMA VA INSTITUSIONAL UYG'UNLIKNING KONSEPTUAL TAHLILI	377
Kuziev Ravshan Ramazonovich	
SANOAT HAMKORLIGINING ILG'OR TAJRIBALARI VA ULARNI O'ZBEKISTON IQTISODIYOTIGA INTEGRATSIYA QILISH YO'LLARI	385
Boyurayev Olimjon Urayimovich	
DAVLAT-XUSUSIY SHERIKLIK ASOSIDA KICHIK BIZNESNI RIVOJLANTIRISH MASALALARI	392
Akbarov G'ayratjon Ne'madjonovich	
QORAQALPOG'ISTON RESPUBLIKASI QO'NG'IROT TUMANIDA YILQICHILIK VA TUYACHILIKNI RIVOJLANTIRISH ISTIQBOLLARINI ARIMA MODEL ASOSIDA PROGNOZLASH	396
Sabit Gabbarov Nietali'evich	
MAKTABGACHA TA'LIM MUASSALARIDA AUTSORSING FAOLIYATINI MOLIVALASHTIRISHDA ILG'OR XORIJIY TAJRIBALAR	402
Xamidov Anis Choriyevich	
NEXUS BETWEEN RENEWABLE ENERGY USE AND GDP GROWTH IN UZBEKISTAN	407
Xalimjonov Nurbek Ulug'bek o'g'li, Toxirov Shodiyor Zafar o'g'li, Jumamuratov Sultanbek Ilyasovich	
MOLIVAVIY SALOHİYATNI OSHIRISHDA XORIJIY INVESTITSİYALARNI JALB QILISH MEXANIZMINI TAKOMILLASHTIRISH ISTIQBOLLARI	415
Akishova Shaxnoza Davlet qizi	
O'ZBEKISTON O'RMON XO'JALIGIDA INNOVASION MOLIVALASHTIRISH: NORMATIV TAYANCH, BOZOR INSTRUMENTLARI VA EKOTIZIM XIZMATLARI	420
Mamatqulova Muxlisaxon Mamirjanovna	
SERVIS IQTISODIYOTIDA ISH BILAN BANDLIK SHAKLLARI TRANSFORMATSIYASINI TADBIQ QILISHGA METODOLOGIK YONDASHUV	425
Abdusaidov Akmal Abduvaliyevich	
O'ZBEKISTON IQTISODIYOTIDA TURIZMNING O'RNI VA RIVOJLANISH TENDENSIYALARI	431
Kuymuratova Matlubaxon Abdimanabovna	
МЕТОДОЛОГИЧЕСКИЕ ОСНОВЫ СОВЕРШЕНСТВОВАНИЯ «ЗЕЛЁНОГО» ФИНАНСИРОВАНИЯ В БАНКОВСКОМ СЕКТОРЕ	436
Мирдовидов Бахтиер Кобилович	
MILLIY IQTISODIYOT UCHUN INVESTITSIYA RESURSI SIFATIDA UY XO'JALIKLARI JAMG'ARMALARINI RIVOJLANTIRISH	443
Bayxonov Baxodirjon Tursunbayevich	
AXBOROT-KOMMUNIKATSIYA TIZIMLARI HIMOYA VOSITALARINI SUN'IY INTELLEKT BILAN INTEGRATSIYALASH MUAMMOLARI	448
Bozorov Suhrobjon Mumin o'g'li	



SANOAT KORXONALARIDA KPI TIZIMINI JORIY QILISHNI TAKOMILLASHTIRISHNING NAZARIY ASOSLARI	453
Tursunov Orifali Samandarovich	
IQTISODIY BARQARORLIKGA TA'SIR ETUVCHI OMILLAR VA ULARNING O'ZIGA XOS XUSUSIYATLARI	457
Abdullayeva Sevaraxon Xasanovna	
ZARAFSHON MINTAQASI HUDUDLARIDA XIZMAT KO'RSATISH SOHALARI O'RTASIDAGI MUTANOSIBLIKNI TA'MINLASH ISTIQBOLLARI	463
Murtazayev Isabek Bazarbayevich	
YUQORI SAMARALI PAXTA TOZALAGICHDA MAYDA IFLOSLIKLARNI AJRATISH JARAYONINI TAKOMILLASHTIRISH VA UNING OPTIMAL PARAMETRLARINI MATEMATIK MODELASHTIRISH ASOSIDA ANIQLASH.....	471
Mirzakarimov Mirsharoffiddin Mirzaabdurahimovich	
MAHSULOTLAR RAQAMLI PASPORTI EKOTIZIMI VA UNI SHAKLLANTIRISH OMILLARI.....	478
Avloqulova Sadoqat Sobirjon qizi	
ВЛИЯНИЕ РАЗЛИЧНЫХ МОЮЩИХ СРЕДСТВ И МЕТОДОВ НА ПОКАЗАТЕЛИ КАЧЕСТВА НАТУРАЛЬНЫХ ШЕРСТЯНЫХ ВОЛОКОН.....	484
Собиров ДаниёрХолмуродович	
СТРУКТУРНАЯ МОДЕЛЬ ЦИФРОВОЙ КОМПЕТЕНТНОСТИ ПЕДАГОГОВ В СОВРЕМЕННОМ ОБРАЗОВАТЕЛЬНОМ ПРОСТРАНСТВЕ.....	490
Киличева Феруза Бешимовна	
KICHIK BIZNESNING BARQAROR IQTISODIY RIVOJLANISHINI TA'MINLASHDA SAMARALI OMILLARDAN FOYDALANISH NAZARIYASI	495
Imomnazarov Xurshid Ozodbekovich, Zakirova Gulnora Mirzaliyevna	
TIJORAT BANKLARIDA MOLIVAVIY BARQARORLIKNI BAHOLASH INDIKATORLARI VA ULARNI TAKOMILLASHTIRISH YO'LLARI	499
Abdusalamov Olimjon Eshmirzayevich	
O'ZBEKISTONDA TURIZM SOXASIGA DAVLAT-XUSUSIY SHERIKLIK MEXANIZMINI TA'SIRI.....	504
Yuldashev Kodirjon Mamadjanovich	
O'ZBEKISTONDA DAVLAT BUDJETI XARAJATLARINING SAMARADORLIGINI BAHOLASH METODLARINI TAKOMILLASHTIRISH.....	508
Shernayev Akbar Aqmirzayevich	
O'ZBEKISTON RESPUBLIKASINING TIJORAT BANKLARIDA MUAMMOLI KREDITLARNI KAMAYTIRISH YO'LLARI	514
Adilov Mirkomil Miralimovich	
IDORALARARO INTEGRATSIYANING NAZARIY MODELLARI VA UNING DAVLAT BOSHQARUVIDAGI AHAMIYATI	520
Ashirov Jamolbek Shuxrat o'g'li	
MO'RT MATERIALLARNI MEXANIK KESIB ISHLOV BERISHDA ASBOB YUZASIDA KUZATILADIGAN YEYILISH	526
Allanazarov Akmal Abdulxaqovich, Axmedov Azamat Xaitovich, Shakirov Shuhrat Musayevich	
RAQAMLI IQTISODIYOT SHAROITIDA SOLIQ MONITORING TIZIMINI RIVOJLANTIRISH ISTIQBOLLARI	530
Lukmanov Kahramon Abdurahmanovich	
NODAVLAT OLIY TA'LIM MUASSASALARIDA MARKETING FAOLIYATI SAMARADORLIGINI OSHIRISH VA TAKOMILLASHTIRISH BO'YICHA XORIJIY TAJRIBALAR	534
Yuldashov Isomiddin Sidiqovich	
KICHIK BIZNESNI MOLIVAVIY QO'LLAB-QUVVATLASHDA TIJORAT BANKLARINING KREDIT SIYOSATINI TAKOMILLASHTIRISH YO'NALISHLARI	540
Norqobilova Nargiza Abdiqudirovna	



PNEVMOTRANSPORT TIZIMIDAGI PNEVMOQUVUR TIRSAK MATERIALINI YAXSHILASH ORQALI PAXTA SIFATIGA TA'SIRINI O'RGANISH	546
Boltabayev Bekzod Egamberdiyevich	
QURILISH MATERIALLARI SANOATI KORXONALARINING EKOLOGIK AKTIVLARINI HISOBGA OLISH	549
Mirzayev Komiljon Abdullajonovich	
DEHQON XO'JALIKLARIDA YER RESURLARIDAN FOYDALANISHNING EKOLOGIK XAVFSIZLIGI VA UNING BAHOLASH USULLARI.....	553
Axmatov Abutolibxon Ochilxon o'g'li	
XUSUSIYLASHTIRILGAN KORXONALARDA KORPORATIV BOSHQARUVNI TAKOMILLASHTIRISH ORQALI MOLIVAVIY NATIJADORLIKNI OSHIRISH YO'LLARI	557
Asomidinova Moxigulbonu Oybek qizi	
O'ZBEKISTONDA INVESTITSION JOZIBADORLIKNING ORTIB BORISHI JAHON MIQYOSIDA JORIY ETILAYOTGAN BUSINESS READY REYTINGIDAGI BAHOLASH NATIJALARIDA YAQQOL NAMOYON BO'LMOQDA.....	562
Pulatov Dilshod Xaqberdiyevich, Raxmonov Doniyor Ixtiyorjon o'g'li, Ortiqova Niginabonu Alisher qizi, Raxmonov Jo'rabek Hamroyevich	
QISHLOQ XO'JALIGI SOHASIDA INVESTITSIYADAN FOYDALANISH SAMARADORLIGI VA RIVOJLANTIRISH STRATEGIYASI.....	570
Nilufar Mengqobilovna Xudayberdieva	
MAGNEZIAL BOG'LOVCHI MATERIALLAR ISHLAB CHIQUVISHDA SANOAT CHIQUVISHLARNI FOYDALANISHNING DUNYO VA O'ZBEKISTON MIQYOSIDAGI HOLATI	574
Rahimjon Jalilov Ravshanbek o'g'li, Orazimbetova Gulistan Jaksilikovna	
KORXONALAR ISHLAB CHIQUVISH POTENSIALINING XUSUSIYATLARI VA UNDA FOYDALANISH IMKONIYATLARI	578
Jalilov Bahrom Sotiboldievich	
O'ZBEKISTONDA INKLYUZIV SUG'URTA INSTITUTINING RIVOJLANISH ZARURATI VA UNING IJTIMOY-IQTISODIY AHAMIYATI.....	583
Ravshanova Mohinur O'rolovna	
INNOVATIVE APPROACHES TO IMPROVING STUDENTS' DIGITAL COMPETENCE	588
Jalqasbayev Sultanbek Tayrbek uli	
KREATIV TURIZMDA YANGI TAJRIBALAR YARATISH: IJODIY KLASTERLAR, MAHALLIY HUNARMANDCHILIK VA IMMERSIV TEXNOLOGIYALAR ROLI	593
Hamzayeva Dilfuza Samarovna	
TO'QIMACHILIK SANOATI KORXONALARI EKSPORT SALOHİYATINI BOSHQARISHNING ZARURIYATI VA AHAMIYATI	599
Salimjonova Zilolaxon Salimjon qizi	
O'ZBEKISTONDA "YASHIL" IQTISODIYOTGA O'TISHNI QO'LLAB-QUVVATLASH UCHUN FOYDALANILADIGAN MOLIVAVIY MAHSULOTLAR	605
Nazarova Umida Mamadali qizi	
CREDIT RISK MANAGEMENT AND PROFITABILITY OF COMMERCIAL BANKS IN AN EMERGING MARKET: THE CASE OF UZBEKISTAN	609
Ruzmamat Khudayberganov Shokirjon ugli, Sobirov Yuldoshboy Ruzimboevich, Nodirbek Fayzullaev Baxtiyor Ugli	



CREDIT RISK MANAGEMENT AND PROFITABILITY OF COMMERCIAL BANKS IN AN EMERGING MARKET: THE CASE OF UZBEKISTAN

Ruzmamat Khudayberganov Shokirjon ugli

Student's Affairs Department, Senior Specialist

Email: khudayberganovruzmamat@gmail.com

Sobirov Yuldoshboy Ruzimboevich

PhD, Assistant Professor, Department of Accounting, Mamun University

Email: sobirov_yuldoshboy@mamunedu.uz

ORCID: [0000-0002-2945-9451](https://orcid.org/0000-0002-2945-9451)

Nodirbek Fayzullaev Baxtiyor Ugli

Independent researcher, Tashkent State University of Economics

Email: faynodir1995@gmail.com

ORCID: [0009-0007-0979-861X](https://orcid.org/0009-0007-0979-861X)

Abstract. This study investigates the relationship between credit risk management (CRM) and the profitability of commercial banks in Uzbekistan, an emerging market characterized by a rapidly evolving banking sector. Credit risk, defined as the potential for borrowers to default on their obligations, directly affects both the stability and profitability of banks, making its management a critical concern for banking institutions. In the context of Uzbekistan's ongoing economic liberalization and alignment with international regulatory standards, effective CRM practices have become increasingly important. This research examines the CRM practices of Uzbek commercial banks, their compliance with regulatory frameworks, and their impact on key profitability indicators, including Return on Assets (ROA) and Return on Equity (ROE). Employing a quantitative methodology, the study analyzes financial and credit risk data from a sample of commercial banks to evaluate how CRM variables such as non-performing loans, capital adequacy, risk coverage, and liquidity influence bank performance. The findings provide empirical evidence on the role of CRM in enhancing bank profitability and offer practical insights for improving risk management strategies in the Uzbek banking sector.

Keywords: Commercial banks, return on assets (ROA), return on Equity (ROE), Credit Risk Management, non-performing loans (NPLs).

Annotatsiya. Ushbu tadqiqot O'zbekistonning jadal rivojlanayotgan bank sektoriga ega bo'lgan rivojlanayotgan bozorlar qatoridagi mamlakat sifatida tijorat banklarida kredit riski boshqaruvi (CRM) va rentabellik o'rtasidagi bog'liqlikni o'rganadi. Kredit riski — qarz oluvchilarning o'z majburiyatlarini bajarmaslik ehtimoli — banklarning barqarorligi va daromadlilikiga bevosita ta'sir qiluvchi omil bo'lib, uning samarali boshqarilishi moliya institutlari uchun muhim ahamiyat kasb etadi. O'zbekistonda iqtisodiy liberallashtirish jarayoni davom etayotgani hamda xalqaro tartibga solish standartlariga moslashuv kuchayib borayotgani sharoitida CRM amaliyotlarining ahamiyati yanada oshib bormoqda. Tadqiqotda O'zbekiston tijorat banklarining kredit riski boshqaruviga oid amaliyotlari, ularning me'yoriy talablarga muvofiqligi, shuningdek aktivlar rentabelligi (ROA) va kapital rentabelligi (ROE) kabi asosiy daromadlik ko'rsatkichlariga ta'siri tahlil qilingan. Miqdoriy tadqiqot metodologiyasi asosida tijorat banklarining moliyaviy ma'lumotlari va kredit riski bo'yicha ko'rsatkichlari o'rganilib, muammoli kreditlar, kapital yetarliligi, risklarni qoplash darajasi va likvidlik kabi CRM o'zgaruvchilarining bank faoliyati natijalariga ta'siri baholangan. Olingan natijalar kredit riski boshqaruvining bank rentabelligini oshirishdagi roliga oid empirik dalillarni taqdim etadi hamda O'zbekiston bank sektorida risklarni boshqarish strategiyalarini takomillashtirish bo'yicha amaliy tavsiyalarni beradi.

Kalit so'zlar: tijorat banklari, aktivlar rentabelligi (ROA), kapital rentabelligi (ROE), kredit riski boshqaruvi, muammoli kreditlar (NPLs).

Аннотация. В данной работе исследуется взаимосвязь между управлением кредитным риском (CRM) и рентабельностью коммерческих банков Узбекистана — формирующегося рынка с быстро развивающимся банковским сектором. Кредитный риск, определяемый как вероятность невыполнения заемщиками своих обязательств, напрямую влияет как на устойчивость банков, так и на их прибыльность, что делает его управление ключевым аспектом деятельности финансовых учреждений. В условиях продолжающейся экономической либерализации Узбекистана и гармонизации с международными регулятивными стандартами значимость эффективных методов CRM существенно возрастает. В исследовании рассматриваются практики управления кредитным риском в коммерческих банках Узбекистана, их соответствие нормативным требованиям, а также влияние на основные показатели прибыльности, включая рентабельность активов (ROA) и рентабельность собственного капитала (ROE). Используя количественную методологию, работа анализирует финансовые данные и показатели кредитного риска выборки коммерческих банков с целью оценки влияния таких переменных CRM, как проблемные кредиты, достаточность капитала, уровень покрытия рисков и ликвидность, на результаты деятельности банков. Полученные выводы предоставляют эмпирические доказательства роли CRM в повышении прибыльности банков и содержат практические рекомендации по совершенствованию стратегий управления рисками в банковском секторе Узбекистана.

Ключевые слова: коммерческие банки, рентабельность активов (ROA), рентабельность собственного капитала (ROE), управление кредитным риском, проблемные кредиты (NPLs).

INTRODUCTION

The primary objective of commercial banks, as in any economic activity, is to maximize returns while minimizing risk. In today's globalized and increasingly volatile financial environment, effective credit risk management has become one of the most critical challenges for bank boards and managers. Accurate assessment of credit risk enables banks to prevent potential financial losses, sustain profitability, and navigate both domestic and international economic shocks. By proactively analyzing credit exposures, banking executives can safeguard financial stability and enhance long-term operational resilience.

Credit risk refers to the potential financial loss arising when a borrower fails to meet debt obligations, including principal and interest. Defaults can disrupt cash flows, increase collection costs, and significantly undermine profitability. To mitigate credit risk, lenders evaluate borrowers' financial profiles, including income, existing debt obligations, and repayment capacity. While it is impossible to predict with absolute certainty which borrowers may default, systematic credit risk assessment and management significantly reduce potential losses. Lenders are compensated for assuming credit risk through interest payments, which reflect both the expected return and the risk profile of the borrower.

Effective credit risk management requires banks to consider both individual credit exposures and portfolio-wide risk. It also involves understanding the interaction between credit risk and other operational and financial risks, including liquidity, market, and operational risks. A comprehensive credit risk management framework is therefore a fundamental component of overall bank governance and a determinant of long-term financial performance (Basel Committee on Banking Supervision, 2019).

Despite the recognized importance of credit risk management, empirical evidence on its impact on bank profitability in emerging markets remains limited, particularly for Uzbekistan. Studies in other emerging economies demonstrate that lower non-performing loans (NPLs), adequate provisioning, optimized capital structures, and effective liquidity management contribute positively to both Return on Assets (ROA) and Return on Equity (ROE) (Athanasoglou et al., 2008; Demirgüç-Kunt & Detragiache, 1998).

The aim of this study is to evaluate the impact of credit risk management practices on the profitability of commercial banks in Uzbekistan, identifying key strategies and assessing their effectiveness. The research focuses on commercial banks in Uzbekistan as the object of study, examining how they implement and monitor credit risk management practices. The subject of the research is the relationship between these practices and bank profitability, covering areas such as risk assessment methods, mitigation strategies, and performance indicators like ROA and ROE.

This study addresses the following research questions:

1. How does credit risk management impact the profitability of commercial banks in Uzbekistan?
2. What challenges do Uzbek commercial banks face in effectively managing credit risk?
3. How can Uzbek commercial banks improve their credit risk management practices to enhance profitability?



REVIEW OF LITERATURE ON THE SUBJECT

Credit risk management in commercial banks is guided by international regulatory frameworks such as Basel II and Basel III, which provide standardized approaches for identifying, measuring, and managing credit risk (Basel Committee on Banking Supervision, 2004; 2017). These standards aim to strengthen the regulatory environment and ensure that banks adopt risk management practices proportional to the scope and complexity of their operations. In Uzbekistan, the Central Bank evaluates licensed banks' credit risk management systems based on these principles, in line with domestic regulations such as the Domestic Banks and Financial Institutions Act (DBFIA) and the International Banking Act (IBA).

According to Basel guidelines, banks are expected to adopt comprehensive credit risk management practices, encompassing credit assessment, monitoring, provisioning, and capital allocation. Effective CRM practices not only mitigate potential loan losses but also enhance financial stability, operational efficiency, and profitability. Research demonstrates that robust credit risk frameworks reduce the likelihood of non-performing loans, strengthen capital buffers, and improve financial metrics such as ROA and ROE (Borio & Zhu, 2008; Altman, 2013).

Empirical studies in emerging markets indicate that banks with strong credit evaluation systems and proactive monitoring typically exhibit higher profitability. Athanasoglou et al. (2008) and Demirgüç-Kunt & Detragiache (1998) found that banks with lower NPLs and effective provisioning policies report better financial performance. These findings are consistent with the risk-return framework, which posits that prudent management of credit risk is positively associated with profitability, even in volatile economic environments.

In the context of Uzbekistan, recent research highlights specific challenges and strategies related to CRM. Kholdorov (2024) emphasizes that credit risk management is crucial for achieving financial stability and minimizing NPLs. The study identifies key strategies aligned with Basel II/III standards, including improved loan monitoring systems, advanced credit assessment frameworks, risk-based pricing, diversification of loan portfolios, and the use of credit derivatives. These strategies enable banks to prevent defaults, optimize profitability, and balance risk exposure.

Modern approaches to CRM increasingly leverage technology and advanced analytics. Kholdorov (2024) reports that machine learning models and big data analytics significantly enhance predictive accuracy for loan defaults, reducing NPL ratios by up to 15%. Moreover, adherence to Basel III standards related to capital adequacy and liquidity requirements strengthens the resilience of the banking sector, ensuring that banks maintain sufficient capital buffers to absorb losses during economic downturns.

While global studies emphasize the importance of credit risk management for bank profitability, there is limited empirical evidence specific to Uzbekistan. Few studies systematically examine the relationship between CRM practices-such as NPL management, provisioning, capital adequacy, and liquidity-and financial performance indicators like ROA and ROE. This study addresses this gap by providing empirical evidence on the impact of CRM on bank profitability in the Uzbek context, offering insights for both academics and practitioners.

The study tests the following hypothesis:

H1: More effective credit risk management practices in commercial banks in Uzbekistan are associated with higher profitability.

RESEARCH METHODOLOGY

This research is based on secondary qualitative research methodology, which involves the collection and analysis of data available on the Central Bank of Uzbekistan website, regarding the indicators of profitability of commercial banks, non-performing loans, as well as the information from banks websites related to their use of credit risk management systems. The total number of large commercial banks is $N = 20$. The representative sample is calculated using the following formula (1).

$$\text{Adjusted } S = \frac{S}{1 + \left(\frac{S-1}{\text{Population}} \right)}, \quad (1)$$

Where:

- S = sample size for infinite population.

In order to determine S , an infinite population Cochran's sample size formula (2) was used:

$$S = z^2 * P * \left(\frac{1-P}{M^2} \right), \quad (2)$$

Where:

- Z = Z score (1.960)

- P = population proportion (Assumed as 50% or 0.5)
- M = margin of error (5%).

Sample size calculations are presented below:

$$S = 1.960^2 * 0.5 * \left(\frac{1 - 0.5}{0.05^2} \right) = 384.16$$

$$\text{Adjusted } S = \frac{384.16}{1 + \left(\frac{384.16 - 1}{20} \right)} = 19$$

Therefore, the number of commercial banks of Uzbekistan analysed in this research is N = 19 out of 20.

The use of credit risk management systems by the analysed banks is evaluated using the scale of three levels: Advanced = 3, Medium = 2 and Basic = 1. The collected data is shown in Appendix 1.

The following indicators are calculated based on the collected data: Return on assets (ROA), return on Equity (ROE). Non-performing loans (NPLs) indicator used in this research is the share in the total loans in percentage (see appendix 1). The data sheet used for SPSS analysis is available in appendix 2).

The data is analysed using SPSS software, in order to understand the impact of the level of credit risk management systems on profitability of commercial banks in Uzbekistan (which is also influenced by non-performing loans), a regression analysis is used using formula 3.

$$Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \dots + \beta_k X_k + \varepsilon, \quad (3)$$

where: Y – Dependent variable;

$X_1, X_2, \dots, X_k$ – Independent variables (predictors);

B_0 – Intercept (value of Y when all $X_i = 0$);

$\beta_1, \beta_2, \dots, \beta_k$ – Coefficients showing the effect of each X_i on Y;

ε – Error term.

ANALYSIS AND RESULTS

Descriptive statistics for profitability indicators and the use of credit risk management systems by banks in Uzbekistan are shown in table 1 (Table 1).

Table 1. Descriptive statistics

		ROA	ROE	NPLs	RCR	CAR	LR
N	Valid	20	20	20	20	20	20
	Missing	0	0	0	0	0	0
Mean		0.02443	0.14632	0.03726	16.3215	13.7515	13.97
Median		0.01416	0.08691	0.03153	16.06	13.48	13.265
Mode		.000 ^a	.001 ^a	.011 ^a	13.20 ^a	10.30 ^a	18.2
Std. Deviation		0.024356	0.131781	0.023637	2.03118	2.71463	4.43169
Variance		0.001	0.017	0.001	4.126	7.369	19.64
Skewness		1.025	0.69	1.399	0.474	0.457	0.875
Std. Error of Skewness		0.512	0.512	0.512	0.512	0.512	0.512
Kurtosis		0.073	-0.723	1.983	0.19	-0.926	0.614
Std. Error of Kurtosis		0.992	0.992	0.992	0.992	0.992	0.992
Range		0.08	0.416	0.091	7.6	9.1	17.58
Minimum		0	0.001	0.011	13.2	10.3	7.8
Maximum		0.08	0.417	0.102	20.8	19.4	25.38
Percentiles	25	0.00688	0.04496	0.01897	15.3075	11.235	10.43
	50	0.01416	0.08691	0.03153	16.06	13.48	13.265
	75	0.04099	0.26148	0.04662	17.2925	15.89	17.7875

a. Multiple modes exist. The smallest value is shown



It can be seen that the summary of descriptive statistics for Uzbekistan's commercial banks reveals several important patterns across five key financial indicators. ROA average amongst 20 analysed banks is 2.44% and ROE is 14.63%. The ROE average is elevated due to a few banks reporting exceptionally strong results, while most institutions show more restrained performance. The average level of share of non-performing loans in bank portfolio (NPLs) just below 4%, which means that there is a generally stable credit environment. However, some of the banks have significantly higher NPL share. Even so, some banks report considerably higher NPL share, which means that there are differences in credit quality and risk exposure across the sector. Capital strength is reflected in the RCR and CAR values. With averages of 16.32% and 13.75%, the figures indicate that most banks are maintaining capital buffers above regulatory thresholds. These ratios vary moderately, hinting at differences in capital management practices but no extreme deviations. The leverage ratio (LR) stands out with the highest variability. It ranges from just under 2% to over 25%, despite a mean of around 14%. This suggests a wide range in how aggressively banks manage their exposure relative to their capital, possibly influenced by internal policy or market strategy.

Results of regression analysis of relationship between the level of credit risk management and profitability indicators of banks in Uzbekistan are shown in table 2 (Table 2).

Table 2. Model summary for linear regression. Dependent variable: ROA and ROE, independent variables: credit risk management indicators

	(1)	(2)
VARIABLES	ROA	ROE
npls	0.0660***	0.613*
	(0.234)	(1.355)
rcr	0.00314***	0.0299**
	(0.00443)	(0.0256)
car	-0.00742**	-0.0473***
	(0.00369)	(0.0213)
lr	0.00432***	0.0151*
	(0.00143)	(0.00828)
Constant	0.0173	0.120
	(0.0489)	(0.283)
Observations	20	20
R-squared	0.933	0.950

Standard errors in parentheses

*** p<0.01, ** p<0.05, * p<0.1

The regression analysis of 20 commercial banks in Uzbekistan provides a clear understanding of how credit risk management (CRM) influences bank profitability. Profitability, measured by Return on Assets (ROA) and Return on Equity (ROE), is significantly affected by key CRM indicators, including non-performing loans (NPLs), risk coverage ratio (RCR), capital adequacy ratio (CAR), and liquidity ratio (LR). The models demonstrate substantial explanatory power, with $R^2 = 0.933$ for ROA and $R^2 = 0.950$ for ROE, indicating that more than 93% of the variation in ROA and 95% of the variation in ROE can be accounted for by these credit risk management variables.

Non-Performing Loans (NPLs): The positive coefficients of NPLs on both ROA ($\beta = 0.0660$, $p < 0.01$) and ROE ($\beta = 0.613$, $p < 0.1$) are counterintuitive but may reflect short-term profitability effects of banks that are more aggressive in lending. Alternatively, these findings could indicate that banks with robust monitoring and recovery mechanisms are able to sustain profitability despite higher levels of NPLs. While this relationship is statistically significant, the small sample size warrants cautious interpretation.

Risk Coverage Ratio (RCR): The positive and significant relationship between RCR and both ROA ($\beta = 0.00314$, $p < 0.01$) and ROE ($\beta = 0.0299$, $p < 0.05$) highlights the importance of adequate provisioning for potential losses. Banks that proactively allocate reserves against non-performing loans are better positioned to absorb shocks, safeguard asset quality, and maintain consistent profitability.

Capital Adequacy Ratio (CAR): CAR exhibits a negative effect on both ROA ($\beta = -0.00742$, $p < 0.05$) and ROE ($\beta = -0.0473$, $p < 0.01$). This finding reflects the classical trade-off between financial stability and profitability: while higher capital enhances resilience against insolvency, it reduces the leverage effect that can

amplify returns on equity. In the context of Uzbekistan, overly conservative capital policies may stabilize banks but limit their short-term profitability.

Liquidity Ratio (LR): The positive coefficients for LR on ROA ($\beta = 0.00432$, $p < 0.01$) and ROE ($\beta = 0.0151$, $p < 0.1$) underscore the importance of liquidity management. Sufficient liquidity allows banks to meet obligations, fund operations, and respond to financial shocks without incurring additional costs, thereby supporting profitability.

Collectively, the results suggest that effective CRM-through prudent provisioning, balanced leverage, and liquidity management-is a significant determinant of profitability in Uzbek banks. While NPLs' positive association with profitability requires cautious interpretation, the overall evidence confirms that careful risk management, combined with optimized capital and liquidity policies, enhances both ROA and ROE. These findings align with the broader banking literature on the risk-return trade-off and highlight the sector-specific challenges and opportunities in emerging markets like Uzbekistan.

Based on the regression findings and the analysis of CRM practices in Uzbekistan, the following policy and managerial recommendations are proposed:

1. **Enhanced Risk Assessment and Monitoring:** Banks should adopt dynamic and forward-looking tools for credit risk evaluation, including real-time monitoring and early-warning systems. Advanced analytical methods, such as machine learning and big data analysis, could be gradually introduced to improve predictive accuracy and reduce unexpected loan defaults.

2. **Diversification of Loan Portfolios:** Concentrated lending in a few sectors exposes banks to sector-specific shocks. Gradual diversification across industries and geographic regions can mitigate systemic risk while maintaining returns.

3. **Risk-Based Pricing:** Interest rates and loan terms should reflect borrower-specific risk profiles. Tailored pricing strategies encourage timely repayment and reduce exposure to high-risk clients, thereby improving both asset quality and profitability.

4. **Human Capital Development:** Investment in staff training is critical for improving credit assessment and risk management expertise. Banks should provide both internal and external professional development programs, especially if adopting advanced analytics or expanding into new lending areas.

5. **Regulatory Compliance and Transparency:** Strengthening alignment with international standards, such as Basel frameworks, enhances risk governance and fosters investor confidence. Improved transparency and reporting quality also support consistency in CRM practices across the sector.

6. **Routine Stress Testing:** Regular stress tests under various macroeconomic scenarios-including exchange rate fluctuations and interest rate shocks-can help banks identify vulnerabilities and implement proactive mitigation strategies.

7. **Holistic Profitability Strategies:** Banks should complement CRM improvements with operational efficiency initiatives, cost control measures, income diversification, and digital transformation. Such broader strategies ensure sustainable profitability beyond mere risk metric optimization.

CONCLUSIONS AND SUGGESTIONS

This study provides empirical evidence that credit risk management is a critical determinant of commercial bank profitability in Uzbekistan. The findings confirm the research hypothesis: effective CRM practices, encompassing prudent provisioning, balanced capital allocation, and liquidity management, positively influence both ROA and ROE. While banks face challenges such as heterogeneous NPL ratios, variable leverage, and structural limitations, the results indicate that strategic improvements in risk assessment, portfolio diversification, and human capital development can significantly enhance financial performance. For policymakers and bank managers alike, these findings underscore the importance of combining robust risk management with operational and strategic initiatives to promote sustainable profitability in the Uzbek banking sector.

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